

Montri Transport Corporation Public Company Limited.

194/1 Serithai Road, Khannayao, Khannayao, Bangkok 10230 Tel. 66 (0) 2056 9499 Website: www.montri.co.th

Date: October 1, 2024

Re: MONTRI Safety and Maintenance Procedures

Dear Valued Customers,

In light of today's unfortunate event, Montri Transport Corporation Public Company Limited extends our deepest condolences for the incident and the losses suffered. We would like to clarify that the bus involved is <u>not</u> part of our fleet. For Montri, safety remains our highest priority, and we consistently adhere to stringent safety standards.

To provide assurance to the public and our clients, we would like to highlight some of the key safety measures we have in place:

• Daily Vehicle Inspections

Our drivers carry out thorough daily inspections using a detailed checklist that covers:

- Lighting & Indicator Systems
- Brake Systems
- Tires
- Fluid Levels
- Mirrors & Windows
- Seatbelts
- Air Conditioning
- Emergency Exits and Equipment
- And more

• Routine Scheduled Maintenance

Objective: To ensure SAFE and RELIABLE

- Service intervals are scheduled based on time and mileage
- Focus: Maintaining peak performance under all conditions

Preventive Maintenance (PM)

Objective: To proactively prevent breakdowns through scheduled inspections and timely component replacements

Goal: Ensure vehicles remain operational and optimize routes and driver preparedness. We perform random quarterly inspections (4 times per year per division)

• Emergency Training

All drivers and staff are required to undergo emergency response training, which includes:

- Fire Safety
- First Aid & CPR
- Emergency Response Flows
- Defensive Driving
- Child Protection

Training is conducted annually or biannually to ensure preparedness.

Regular checks are also conducted on emergency equipment, including:

- Fire extinguishers
- First aid kits
- Emergency exits and related equipment

Following this incident, we immediately reviewed and reinforced our **fire prevention protocols**, which include:

- 1. Regular electrical system inspections (wiring, fuses, batteries)
- 2. Fuel system maintenance (Our fleet uses diesel and electric vehicles—no NGV/LPG buses)
- 3. Ensuring no flammable materials are stored in the vehicles
- 4. Proper engine cooling system maintenance to prevent overheating
- 5. Use of standardized spare parts to reduce fire risks
- 6. Regular fire extinguisher checks

Tire Conditions

- Buses are inspected every 3-4 months or every 10,000 km
- Vans are inspected every 4 months or every 10,000 km

Re-Training

We have scheduled additional fire safety and emergency response flows training for mid-October 2024. For further details, please refer to our company profile, which outlines our safety features and emergency response workflows.

MONTRI Company Profile.pdf
MONTRI Emergency Response Flows.pdf

We remain dedicated to providing safe and reliable transportation services. Should you have any questions or concerns, feel free to contact us directly.

Thank you for your continued trust.

Best Regards,

MONTRI Transport Corporation PCL.











